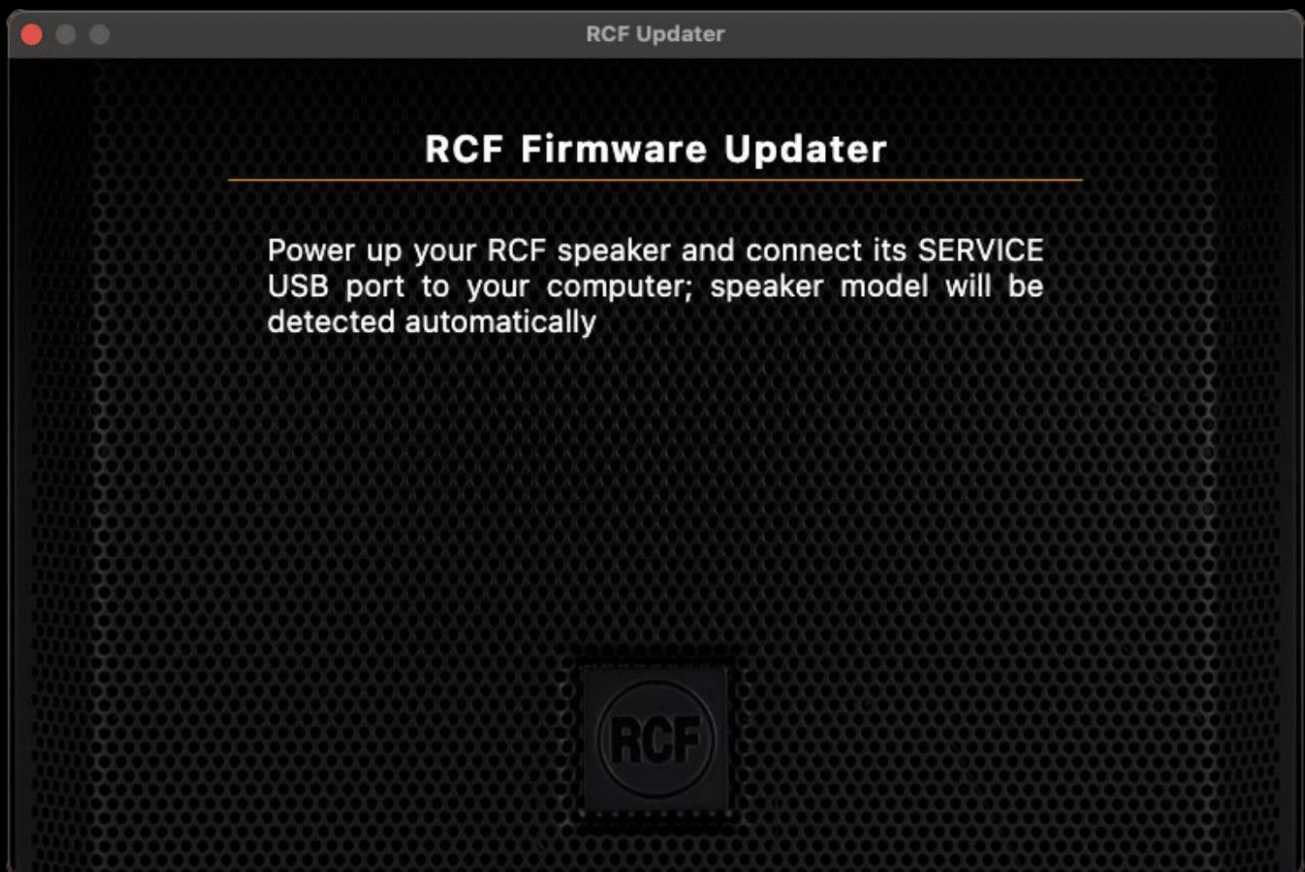


# RCF UPDATER

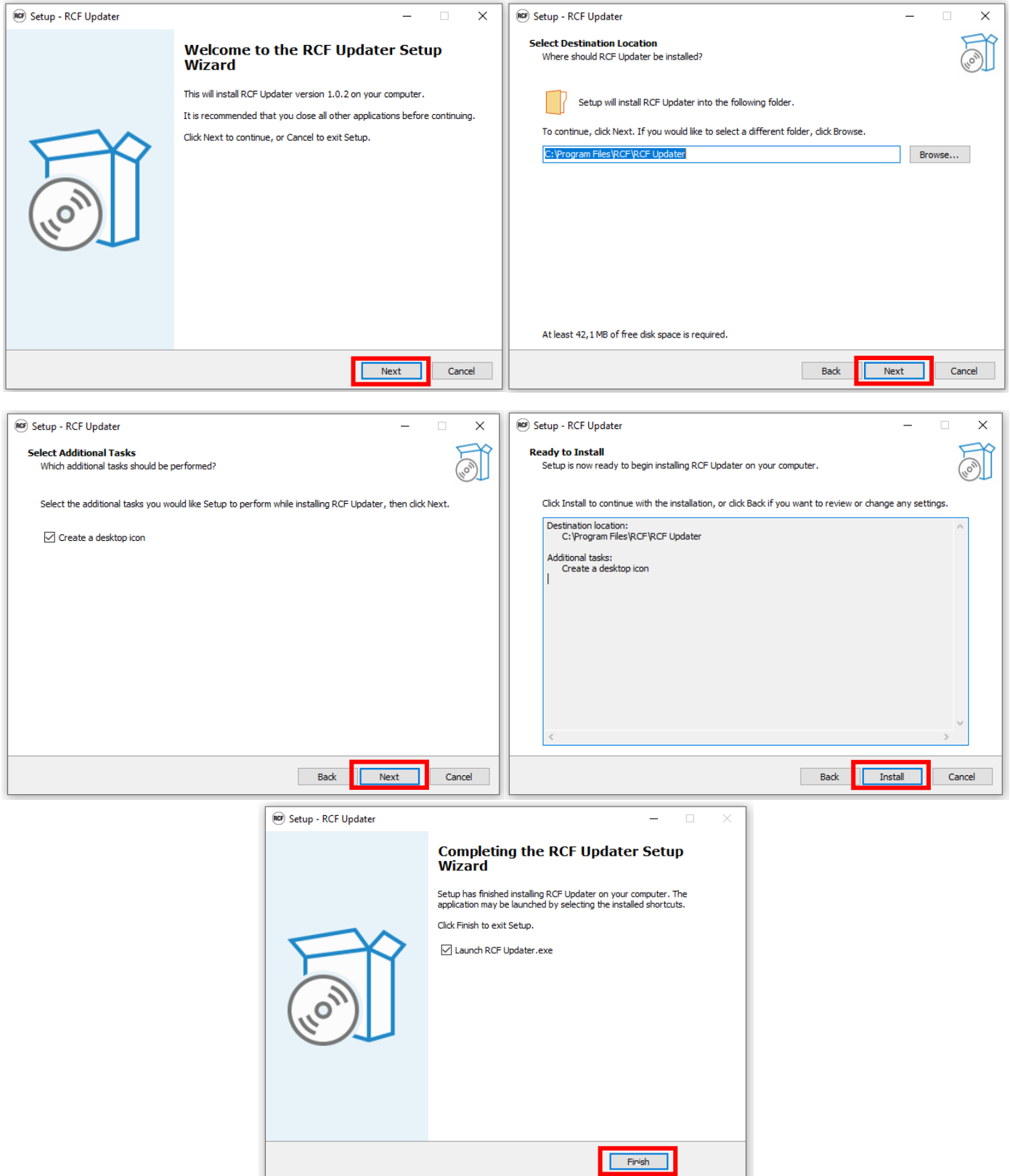


GUIDE

## WINDOWS INSTALLATION

Requirements: Windows 10 or 11, 64-bit version

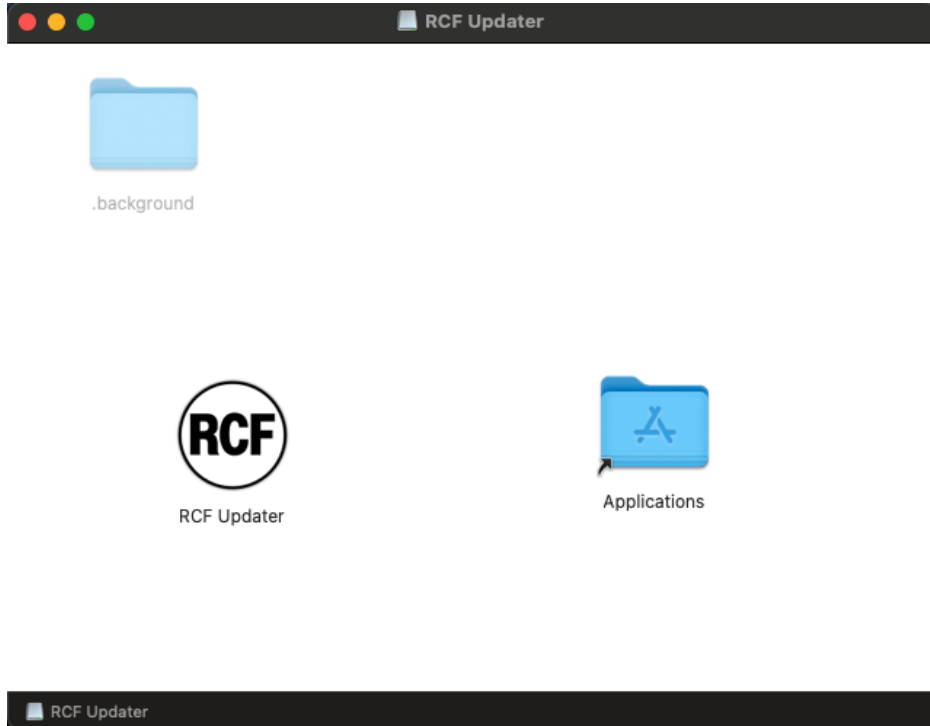
- 1) Unzip the installer file to a temporary folder.
- 2) From the temporary folder, double click on the executable installer file to launch the installation, and follow the on-screen instructions pressing the “Next” and then “Install” buttons.
- 3) When the installation is complete, check the “Launch RCF Updater.exe” checkbox and click on the “Finish” button to launch RCF Updater.



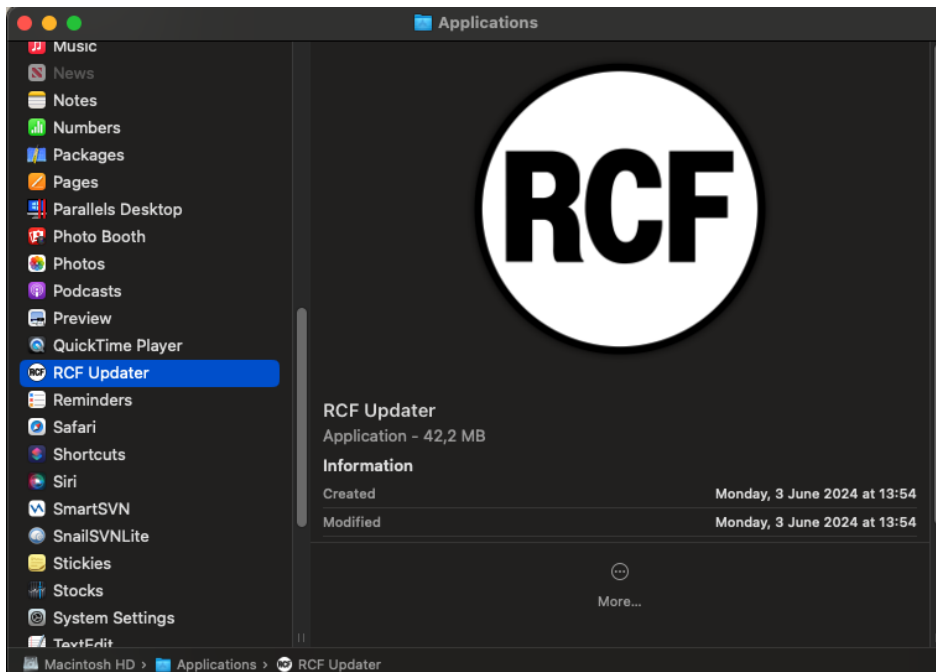
## MAC OS INSTALLATION

Requirements: macOS 10.14 (Mojave) or later

1) Open the RCF Updater disk image (DMG) file from the downloaded ZIP file and drag “RCF Updater” to the “Applications” folder.



2) RCF Updater will appear in your Mac applications, double click on it to launch it.



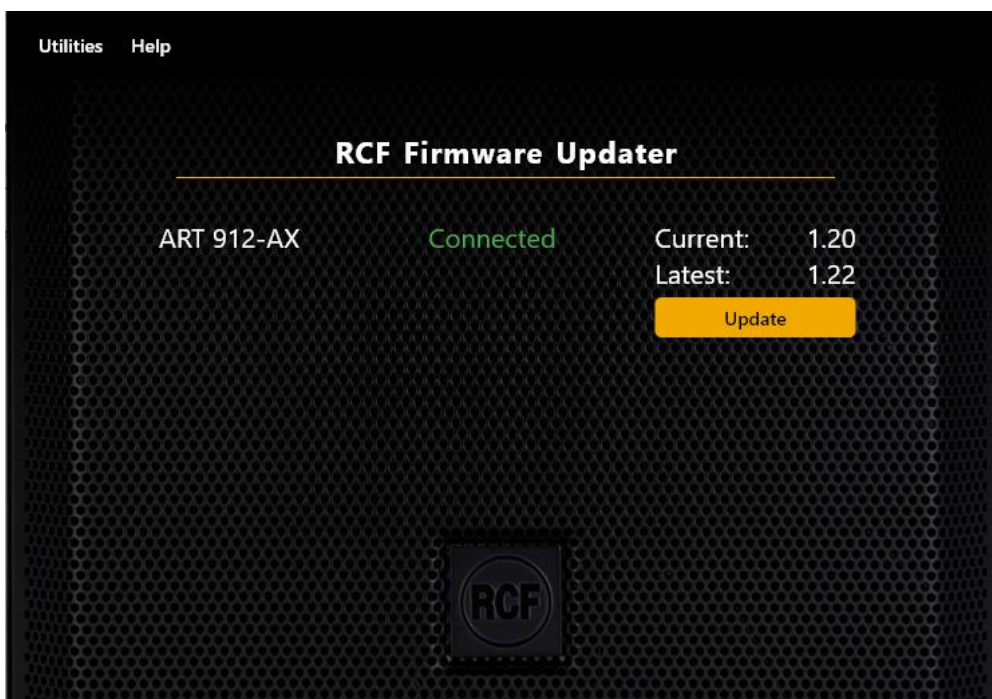
## [FIRMWARE UPDATE](#)

This section describes how to perform a firmware update on your RCF speaker.

1) Open RCF Updater.

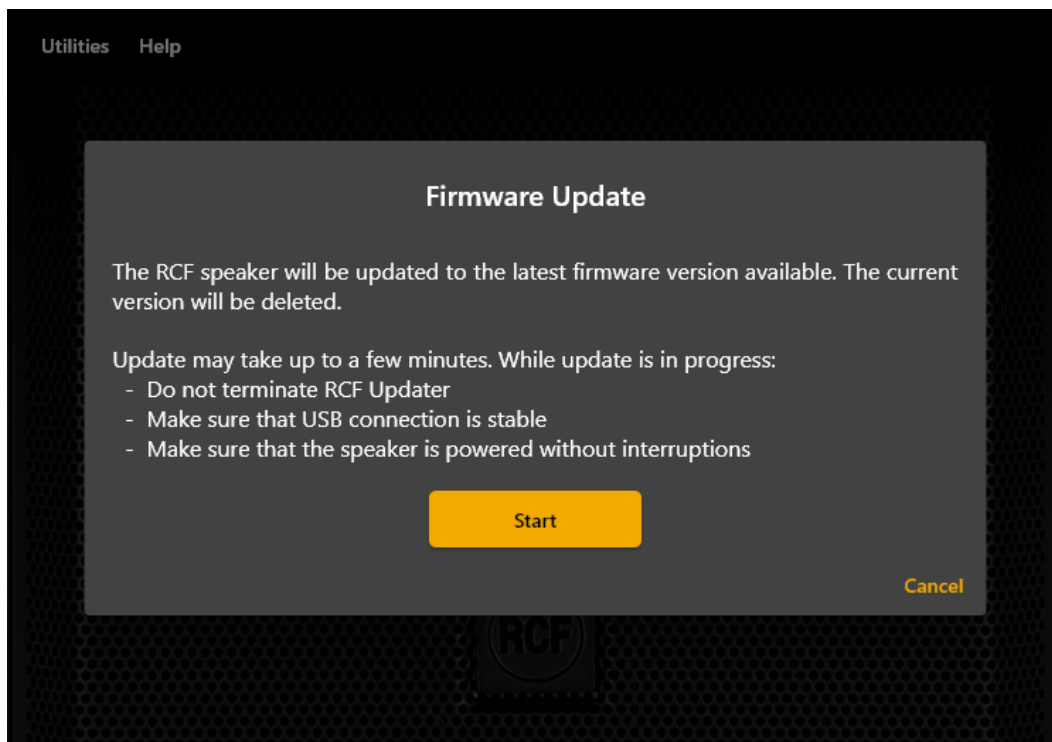


2) Connect your RCF speaker to your PC through the service port using an appropriate USB cable (on ART 9-AX, SUB AX models: micro USB). As soon as the speaker is detected, the following screen will appear:

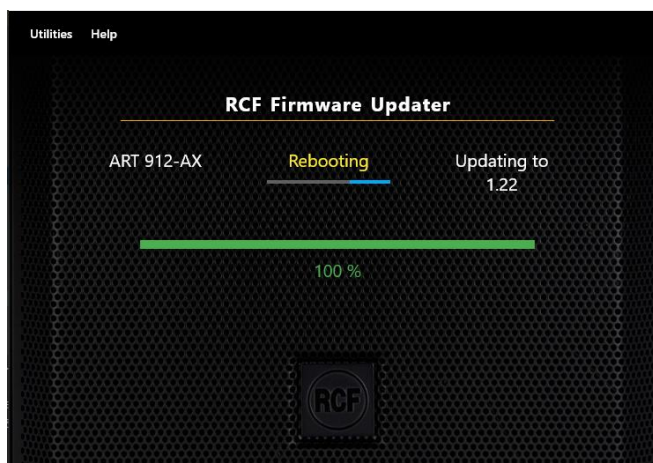
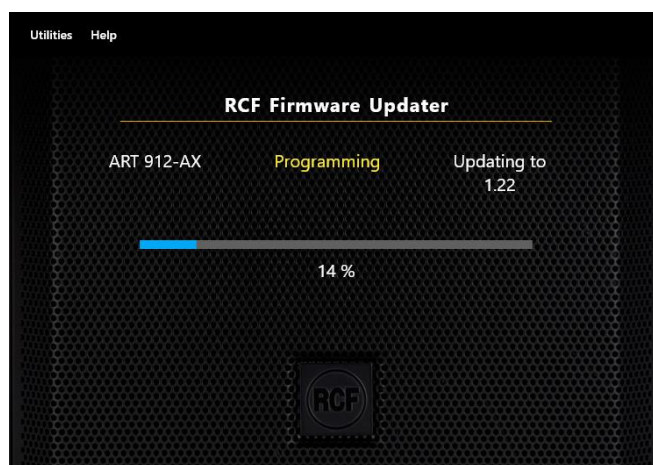


*In case the current speaker firmware version is newer than the latest displayed on RCF Updater, your version of RCF Updater is outdated. In this case, please go to the RCF website and download the latest version of RCF Updater. Otherwise, if you proceed with the firmware update, the speaker firmware version will be downgraded to the one displayed as “Latest” on RCF Updater.*

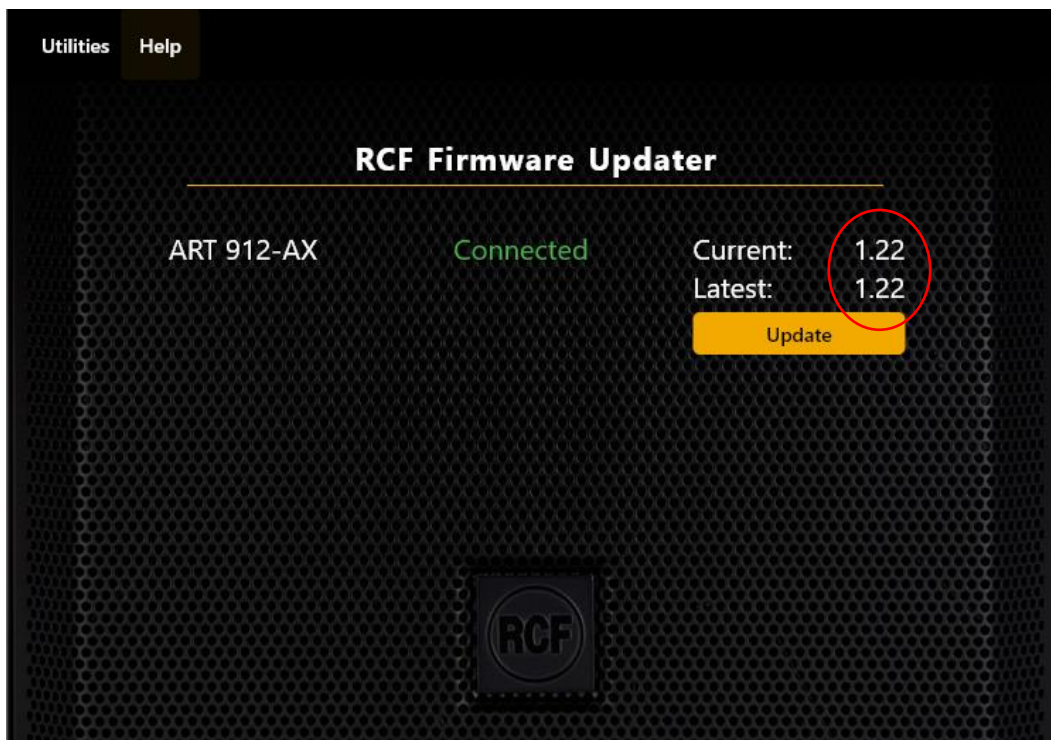
3) Click on the “Update” button. The following pop up will be shown:



4) As soon as the “Start” button is clicked, the speaker will be automatically rebooted, then the firmware update procedure will begin and may take up to a few minute to complete.



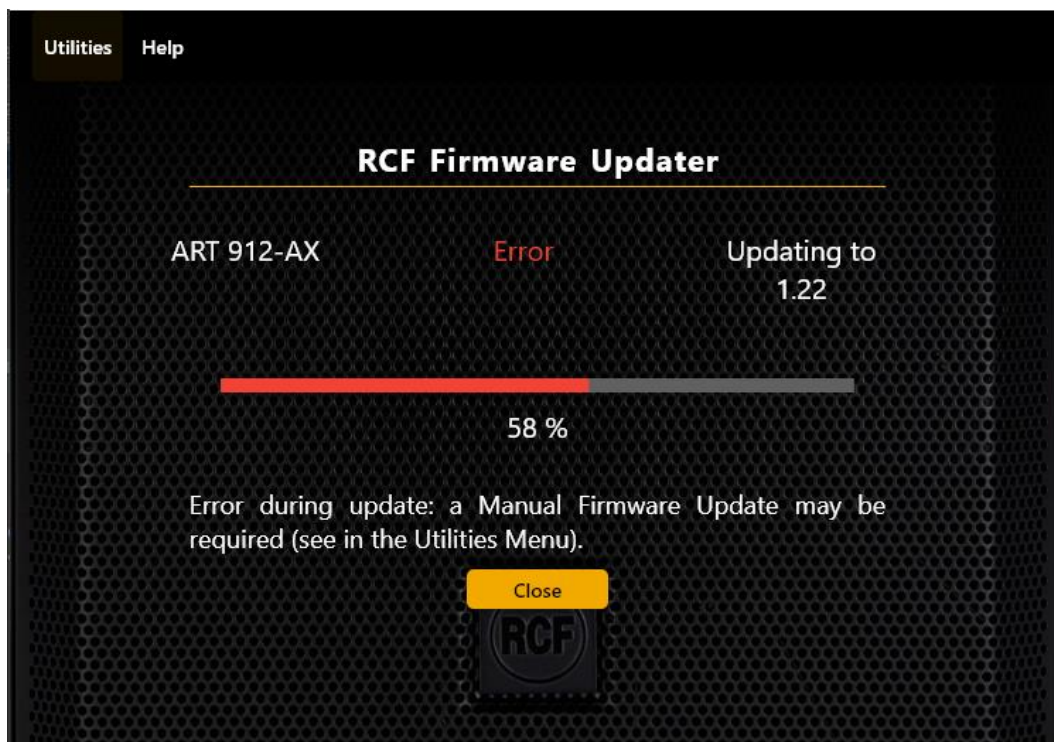
5) After the firmware update is completed, wait for the speaker to reboot and reconnect, then check that the current version is the same as the latest one.



The firmware update is now completed and your speaker is ready to play.

Troubleshooting:

If anything goes wrong during the firmware update (e.g., the USB cable is detached or the power goes out) an error screen will be shown. In such a case, a manual firmware update may be required to restore the speaker.

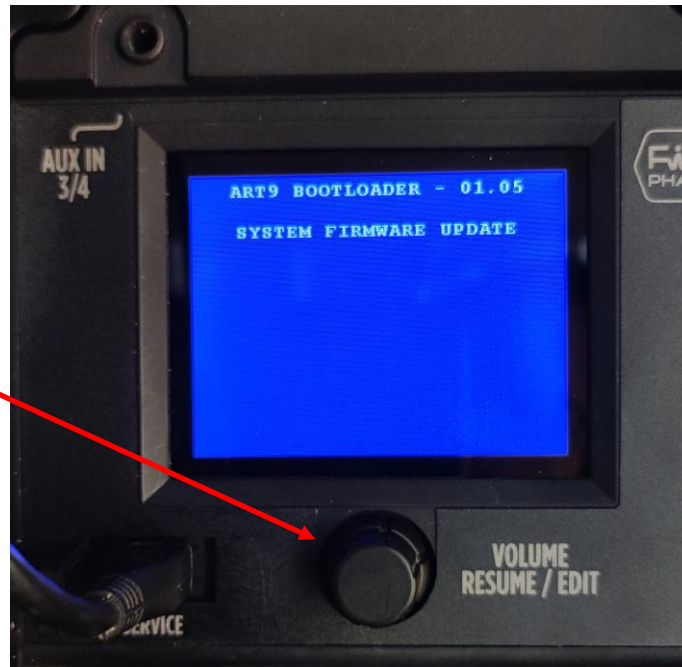


## MANUAL FIRMWARE UPDATE

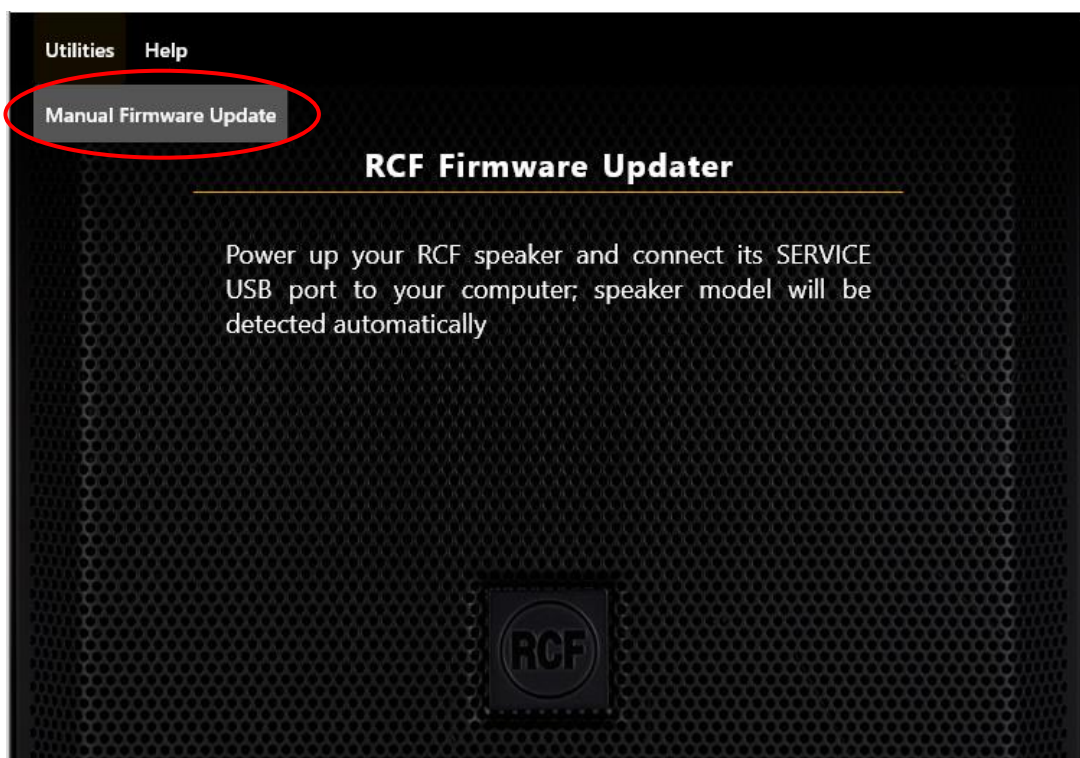
If the firmware of your speaker is corrupted, RCF Updater may not be able to automatically connect to the speaker and a manual firmware update is required.

Before to start, the speaker must be rebooted in firmware update mode by powering up while pressing the volumer encoder knob.

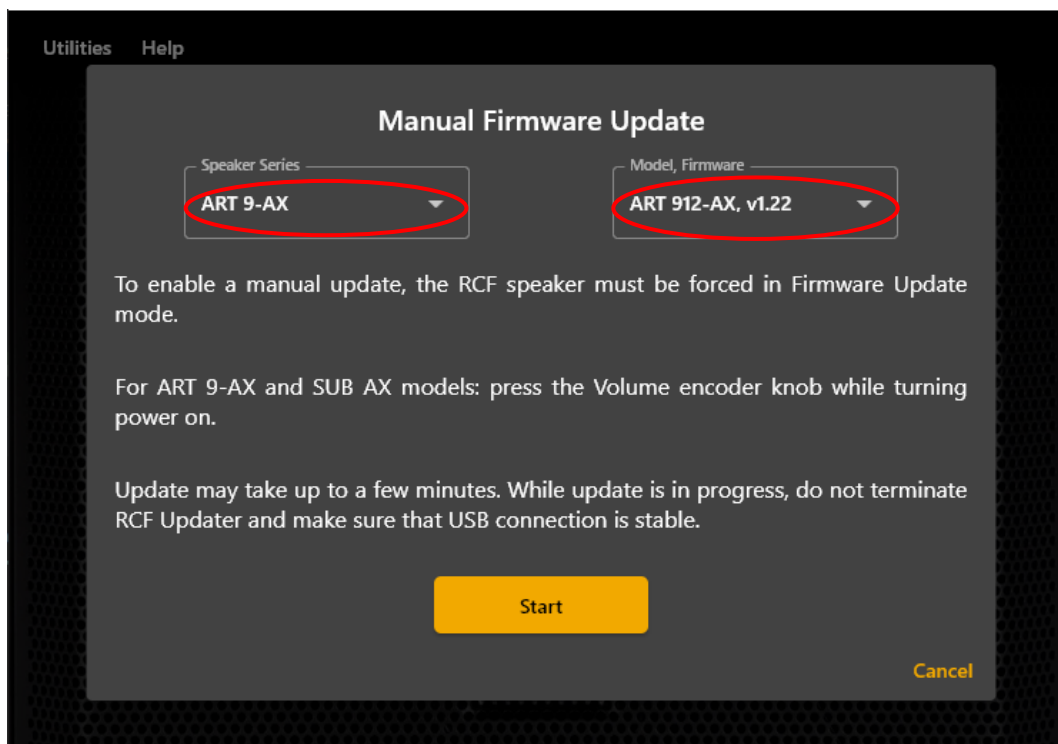
Hold the knob pressed and power up the speaker



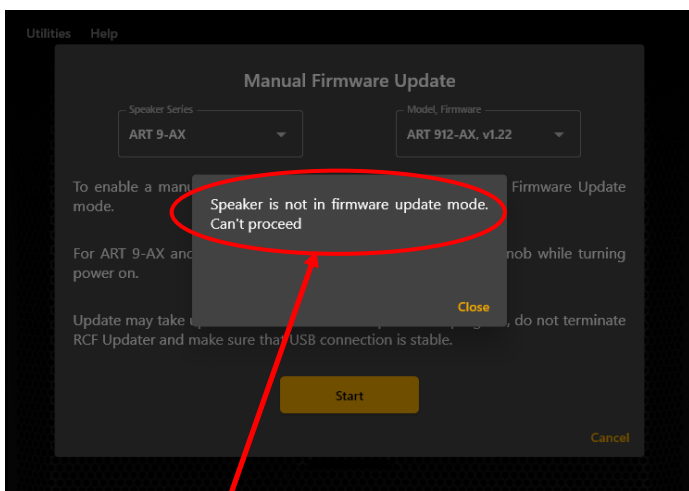
1) In the utilities menu, click on Manual Firmware Update.



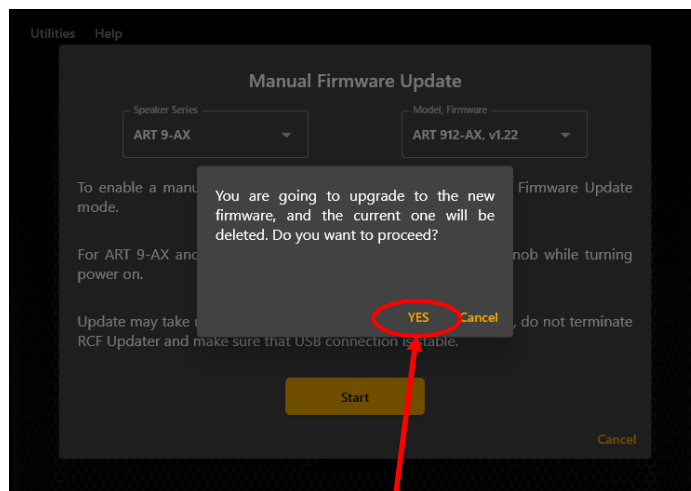
2) Select your speaker series, then model and firmware version. In the example, an ART 912-AX is shown.



3) Click on “Start” button. If your speaker is in firmware update mode, RCF Updater will detect it and allow the update to begin, otherwise it will show an error message.



Error message: speaker was not detected. In this case, follow the instructions to reboot it in firmware update mode



Speaker detected. Click “YES” to start the firmware update procedure

After the “YES” button is clicked, the firmware update will start. Steps 4) and 5) are the same as the ones in page 4 and page 5.